

FAQs: Woodcroft Rec

Updated April 2019

Q: How will I know if my registration is complete?

A: You will receive an email confirmation from Demosphere TeamNet

Q: When will I find out my child's team placement for the upcoming season?

A: Team placements will be announced through email notification within 48 hours of the registration window closing

Q: What if I want to request a team switch from the team my child was placed on?

A: You must email the Program Director within 48 hours of the team placements being announced

Q: Why was my child placed on the team they were assigned to?

A: Team placement is determined in the following order: 1) returning players are automatically placed on their team from the Fall season, 2) day requested, 3) time requested, 4) coach requested, and 5) teammate requested

Q: When will we know when and where our practice is?

A: Practice field assignments will be posted on the TU page, under Programs > Woodcroft 1 week prior to the first week of practice

Q: How do we know who our coach is?

A: If a coach has been assigned to you by the end of the registration window, the coach will be announced when the team placement announcements are made. If there has been no volunteer for your team at the time of the team placement announcement, there will be an additional email sent to your team, requesting a volunteer coach to step up.

Q: When will we receive our game schedule?

A: the game schedules will be posted at least 1 week prior to the date of the first game. Games are subject to change up until 24 hours before the kick-off of the game. Schedules will be available to view on the Triangle United website under Programs > Woodcroft (recreation) > Game schedule (left side bar)

Q: How do we know if the fields are closed?

A: There are three ways to find out about field closures: 1) Check the [Triangle United](#) website for **weather** updates, 2) Register your phone to receive text alerts about field closures by clicking [here](#), select "W" for Woodcroft fields, and 3) Call our weather line (919)942-2036, updated by 3:30pm daily.

Q: What happens if practice gets rained out?

A: Rained out practices will not be made-up.

Q: What happens if a regular season game gets rained out?

A: We reserve one weekend towards the end of the regular season as a rain make-up day for any regular season games. This does not guarantee any or all of your rained out games will be made-up.

Q: Will my child's team be playing in any tournaments this season?

A: Triangle United offers a Rec Festival (mid-season) and Rec Tournament (end of season) each season (Fall/Spring). 5U/6U teams are not eligible for either event. 8U-15U teams are invited but not required to participate in the Rec Tournament. Attending the Rec Tournament costs additional money and requires each team to register themselves. Any team who plays their regular season games in the Chapel Hill United League will be included in the Rec Festival.

Q: What if my child's team plays their regular season games in the Rainbow soccer league?

A: Our 12U and 15U Coed teams play their regular season games in the Rainbow Soccer League to insure they have numerous teams to play against. These teams will practice at Woodcroft during the week. If they have a game scheduled against a Rainbow team, the game will be played in Chapel Hill. If they are scheduled to play against another Woodcroft-based team, the game will be played at Woodcroft. Their game schedule will be posted and available to view on the [rainbow soccer website](#) under **Schedules > Game schedules** and then by age group.